

Environment and Neighbourhoods 2008/09 Year End

	Performance Indicator Type	Reference	Title	Service	Frequency & Measure	Rise or Fall	Baseline	Last Year Result	Target	Full Year Result	Data Quality
1	Council Business Plan	BP-05C	Rent collected by the local authority as a proportion of rents owed on Housing Revenue Account (HRA) dwellings.	Housing Management	Monthly %	Rise	96.53%	96.53%	97%	96.62%	No Concerns with data
Target not met as we predicted but slight overall improvement on year end figure for 07/08 as we had predicted at end of Feb 09. Current financial climate a factor in this result which will also play into 09/10 for both this indicator and BV66b.											
2	Leeds Strategic Plan - Government Agreed	NI 16	Serious acquisitive crime rate	Community Safety	Monthly %	Fall	27%	N.A.	26.40%	27.80%	No Concerns with data
In 2008/09, there were 21,162 recorded acquisitive crimes in Leeds this is equivalent to a 4.3% increase (873 more offences) when compared with the previous year. The 2008/09 target of 26.4% (19,813) has not been achieved.											
3	Leeds Strategic Plan - Government Agreed	NI 20	Level of Assaults with injury crime per 1,000 population.	Community Safety	Monthly %	Fall	8.20%	N.A.	7.80%	7.50%	No Concerns with data
In 2008/09, there were 5,707 recorded assault with injury crimes in Leeds this is equivalent to a 6.9% decrease (426 fewer offences) when compared with the previous year. The 2008/09 target of 7.8% (5,888) has been achieved.											
4	Leeds Strategic Plan - Government Agreed	NI 30	Prolific and other Priority Offender re-offending rate	Community Safety	Quarterly %	Fall	877 (convictions)	N.A.	-15%	N.A.	Checklist completed, no concerns highlighted, but no supporting comments provided.
The results are provided by the Home Office via GOYH quarterly in arrears - year end result due early July. Overall, performance is good (-29.7 end of Dec 08) and the anticipated out-turn is likely to exceed the target. Compared with other authorities in West Yorkshire, Leeds is performing well.											
5	Leeds Strategic Plan - Government Agreed	NI 40	Number of drug users recorded as being in effective treatment	Community Safety	Annually number	Rise	2,976	N.A.	3,006	N.A.	Checklist completed, no concerns highlighted, but no supporting comments provided.
The results are provided by the NTA and due to the nature of the PI will always be a quarter in arrears - year end result due early July. Overall performance is good, (3,139 end of Dec 08) performance out-turn is anticipated to be above the agreed target for numbers in effective treatment.											

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6	Leeds Strategic Plan - Government Agreed	NI 192	Percentage of household waste sent for reuse, recycling and composting	Environmental Services	Monthly %	Rise	27.05%	N.A.	30.26%	30.30%	No Concerns with data
<p>The amount of waste re-used, recycled or composted increased in 2008/09 on the previous year and the council exceeded the target set for the year. Over 30% of the city's waste is now recycled, re-used and composted and this has a positive impact on the environment. The roll-out of garden waste bins was very effective and over 125,000 households across the city are served by a kerbside collection of garden waste. The tonnages collected during the year (over 16,000 tonnes) exceeded estimates by 38%. A pilot kerbside collection scheme, increasing the collection of dry recyclables to fortnightly (green bins) began on four routes in the city in October 2008. The council sent 18,000 fewer tonnes to landfill compared to the previous year (a reduction of 7.5%) and waste arisings were down by 10 kgs per person on average (this equates to over 8,000 tonnes).</p>											
7	Leeds Strategic Plan - Government Agreed	NI 195A	Improved street cleanliness - levels of litter	Environmental Services	Survey %	Fall	N.A.	N.A.	N.A.	10%	No Concerns with data
<p>This was the first year in which NI 195 was collected (it differs from its predecessor BVPI 199 as the scoring methodologies are different). Performance over the year has been good with only 10% of sites having unacceptable levels of litter present. It is not possible to ascertain how this compares to other similar authorities as there is no national comparative data. This indicator is included in the Local Area Agreement (LAA) and 2008/09 was treated as the baseline year. Targets have been agreed with GOYH and DEFRA based on performance in the first two surveying periods of the year. The targets are 8% for 2009/10 and 7% for 2010/11. During the year the council's processes and systems for NI 195 were audited by ENCAMS on behalf of DEFRA. The council received a clean bill of health with ENCAMS praising the council stating "the validation exercise showed that the planning preparations undertaken for NI 195 by LCC was excellent".</p>											
8	Leeds Strategic Plan - Government Agreed	NI 195B	Improved street cleanliness - the percentage of relevant land and highways that is assessed as having deposits of detritus that fall below an acceptable level	Environmental Services	Survey %	Fall	N.A.	N.A.	N.A.	11%	No Concerns with data
<p>The year end result was 11% of sites having unacceptable levels of detritus. The results for periods 2 and 3 were both 13% compared to 9% for period 1. Seasonal variations are sometimes noticed in this area as detritus can increase in periods 2 and 3 of the survey (increased leaf fall, accumulations of dirt etc). The worst areas for detritus were rural roads, which is always a problem and high obstruction housing areas. NI 195b is included in the Local Area Agreement (LAA) and 2008/09 was treated as a baseline year. Targets for 2009/10 (10%) and 2010/11 (9%) have been agreed with GOYH and DEFRA.</p>											
9	Leeds Strategic Plan - Government Agreed	NI 195C	The percentage of relevant land and highways assessed as having levels of graffiti below an acceptable level	Environmental Services	Survey %	Fall	N.A.	N.A.	N.A.	4%	No Concerns with data
<p>The year end results shows that only 4% of sites have unacceptable levels of graffiti present. This is very strong performance for a large city and initial indications highlight that this result compares favourably with the national picture. During the year, a graffiti strategy has been agreed by the council and its partners and the graffiti removal team has dealt with over 2,500 jobs removing in excess of 23,000 tags as part of their work.</p>											
10	Leeds Strategic Plan - Government Agreed	NI 195D	The percentage of relevant land and highways assessed as having a level of flyposting that falls below and acceptable level.	Environmental Services	Survey %	Fall	N.A.	N.A.	N.A.	0%	No Concerns with data
<p>The council's performance on flyposting is strong and fly posting is not a major problem in the city. The use of flyer drums combined with active enforcement ensures good performance in this area. Over the year, 0% of sites have registered as having unacceptable levels of flyposting. Indeed, of the 900 sites surveyed, 896 achieved an 'A' grade and only 1 site had unacceptable levels of fly posting. This measure was not be included in the LAA (the LAA will focus on litter and detritus).</p>											

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	Performance Indicator Type	Reference	Title	Service	Frequency & Measure	Rise or Fall	Baseline	Last Year Result	Target	Full Year Result	Data Quality
11	Leeds Strategic Plan - Government Agreed	NI 187A	Tackling fuel poverty - % of people receiving income based benefits living in homes with a low energy efficiency rating (SAP < 35)	Fuel Savers	Annually %	Fall	7.90%	7.90%	6.64%	6.63%	No Concerns with data
<p>A person is said to be in fuel poverty if they spend 10% of their income on heating their home. Over the year, the council and its partners have had some significant successes in this area with key actions delivered to help local residents. In 2008/09, improvements were made to 506 properties with a SAP rating &lt;35 bringing them above the standard. This equates to 6.63% of relevant households (please note the targets set for the year are no longer applicable as the government changed the baselines in November 2008). This measure is included in the LAA and following revised government guidance targets have been agreed and they are as follows: 2009/10 - SAP&lt; 35 = 5.86% and 2010/11 - SAP&lt;35 = 4.89%. Although the council and its partners have performed well during the year and challenging targets have been included in the LAA, it must be recognised that it will be difficult to sustain this going forward due to the current financial crisis in the country and the fact that over the past 12 months fuel prices increased.</p>											
12	Leeds Strategic Plan - Government Agreed	NI 187B	Tackling fuel poverty, % of people receiving income based benefits living in homes with a high energy efficiency rating (SAP >= 65)	Fuel Savers	Annually %	Rise	34.59%	34.59%	35.05%	35.75%	No Concerns with data
<p>A person is said to be in fuel poverty if they spend 10% of their income on heating their home. Over the year, the council and its partners have had some significant successes in this area with key actions delivered to help local residents. In 2008/09, improvements were made to over 4,500 properties with a SAP rating &gt;65 bringing them above the standard. This equates to 35.75% of relevant households. Over 7,700 households received energy support and advice. This measure is included in the LAA and following revised government guidance targets have been agreed and they are as follows: 2009/10 - SAP&gt;65 = 37.44% and 2010/11 - SAP&gt;65 = 38.22%. Although the council and its partners have performed well during the year and challenging targets have been included in the LAA, it must be recognised that it will be difficult to sustain this going forward due to the current financial crisis in the country and the fact that over the past 12 months fuel prices increased.</p>											
13	Leeds Strategic Plan - Government Agreed	NI 152	Working age people on out of work benefits	Regeneration	Quarterly %	Fall	11.40%	N.A.	11.10%	10.90%	No Concerns with data
<p>Result as at Q3. Will be updated when figures are available Jun 09. For National Indicators 152 and 153 the data is published nationally by the Department of Works and Pensions with a 6 month time lag - this result therefore relates to Aug 08. Whilst performance has remained constant, there may be a fall in performance for Q4 as the effects of the economic downturn are felt. For example at Aug 08 there were 14,000 people claiming Job Seekers allowance but at Apr 09 there were 23,000.</p>											
14	Leeds Strategic Plan - Government Agreed	NI 141	Percentage of vulnerable people achieving independent living	Strategic Housing and Commissioning	Quarterly %	Rise	60%	N.A.	66%	76.39%	No Concerns with data
<p>Each Supporting People service which reports against NI 141 submits a monitoring workbook on a quarterly basis recording the outcome for those service users who have left the service. Numerator: Number of vulnerable people achieving independent living. Denominator: Total number of service users leaving service during a quarter. Calculation: Numerator*100/Denominator.</p>											
15	Leeds Strategic Plan - Government Agreed	NI 155	Number of affordable homes delivered (gross)	Strategic Landlord	Monthly number	Rise	N.A.	N.A.	300	390	No Concerns with data
<p>The figure 390, is a predicted figure. This figure is based on the actual number of units delivered through Homes and Communities Agency funding for 2008/09, and the predicted number of units to be acquired by Registered Social Landlords via planning gain in the year 2008/09. This predicted figure for units acquired by RSLs via planning gain originates from an affordable housing audit undertaken with RLS between October 2008 - January 2009 where RSLs were asked to provide details of those units acquired and those they were looking to/ likely to acquire. The actual figure of affordable homes delivered will not be known until the results of the 2008-09 HSSA Returns in June/July 2009. Due to the current housing market and the economic climate it is likely that the actual figure is more likely to be between 300-350.</p>											

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	Performance Indicator Type	Reference	Title	Service	Frequency & Measure	Rise or Fall	Baseline	Last Year Result	Target	Full Year Result	Data Quality
16	Leeds Strategic Plan - Partnership Agreed	LKI-HAS4	The number of homeless acceptances made in the year (cumulative)	Homeless and Advisory Service	Monthly Numerical	Fall	1,722	1,142	1,320	1,099	No Concerns with data
<p>Figures are for applicants to the authority that are homeless or threatened with homelessness and are found to be Eligible for assistance, unintentionally homeless and in priority need. Homelessness applications are administrated in the Orchard GUI homelessness module. Applications accepted are extracted using bespoke Walkabout reports. Figures are collated monthly and aggregated to produce the year end figure.</p>											
17	Leeds Strategic Plan - Partnership Agreed	NI 153	Working age people claiming out of work benefits in the worst performing neighbourhoods	Regeneration	Quarterly %	Fall	30.40%	N.A.	29.80%	27.30%	No Concerns with data
<p>This result is Q3 it will be updated when the figures are available Jun 09. For National Indicators 152 and 153 the data is published nationally by the Department of Works and Pensions with a 6 month time lag - the result therefore relates to Aug 08. Whilst performance has remained constant, there may be a fall in performance for Q4 as the effects of the economic downturn are felt. For example at Aug 08 there were 14,000 people claiming Job Seekers allowance but at Apr 09 there were 23,000.</p>											
18	Leeds Strategic Plan - Partnership Agreed	NI 158	% non-decent council homes	Strategic Landlord	Monthly %	Fall	N.A.	N.A.	15%	18.50%	No Concerns with data
<p>Considerable progress has been made to achieve the year end figure of 18.46%. A new IT system, Keystone was implemented and used throughout 08/9. Keystone has additional data fields to validate the decency performance than the previous IT system. As a result there are a number of data cleansing exercises that have been undertaken through the year. Continued work to address these data cleansing/survey issues will continue to improve decency performance further and allow accurate forecasting of future investments needs. This work has been led by the Asset management Steering Group, chaired by a member of Strategic Landlord Group including all ALMOs/ BITMO, IT and Finance reps. Whilst we didnt meet this years target of 15% we are still in line to meet the overall Citywide Decency objectives by 2010/11.</p>											
19	National Indicators	NI 147	Care leavers in suitable accommodation	Children and Young People's Social Care	Annually %	Rise	94.20%	94.20%	95%	94.10%	No Concerns with data
<p>The Post 18 policy and procedure, relating to young people remaining with their former foster carers, is now complete and approved. This will further strengthen what is already good practice, maintaining support and accommodation in placements that research shows provide the best outcomes for care leavers. The Service is currently engaged in the commissioning of accommodation provision. This is a lengthy process, but it will allow us to dictate accommodation standards and monitor those standards. We will be asking providers to tender for contracts that detail what we believe are the accommodation requirements for the young people we work with.</p>											
20	National Indicator	NI 143	Young people within the Youth Justice System receiving a conviction in court who are sentenced to custody	Probation - via Community Safety	Annually	Rise	80%	N.A.	N.A.	80%	See checklist done 24/04/09
<p>The 80% is judged against a National Target of 70% with the National average (as at Qtr 3) being 78%. Target for 2009/10 to be confirmed by the West Yorkshire Probation Board.</p>											

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	Performance Indicator Type	Reference	Title	Service	Frequency & Measure	Rise or Fall	Baseline	Last Year Result	Target	Full Year Result	Data Quality
21	National Indicator	NI 144	Offenders under probation supervision living in settled and suitable accommodation at the end of their order or licence	Probation - via Community Safety	Annually	Rise	42%	N.A.	40% - National Target	42%	Checklist completed, no concerns highlighted, but no supporting comments provided.
<p>This figure comes from the OASys National Reporting tool (ONR) which interrogates the E-OASys system. The figure provided represents the % of Order or License Termination Assessments where the Offender had employment. The 42% is judged against a National Target of 40% with the National average (as @ Qtr 3) being 46%</p>											
22	National Indicator	NI 15	Serious violent crime rate	Community Safety	Monthly Numerical	Fall	0	N.A.	600	579	No Concerns with data
<p>In 2008/09, there were 579 recorded serious violent crimes in Leeds this is equivalent to a 5.4% decrease (33 fewer offences) when compared with the previous year. The 2008/09 target of 600 has been achieved.</p>											
23	National Indicator	NI 18	Adult re-offending rates for those under probation supervision	Community Safety	Quarterly	no	N.A.	N.A.	N.A.	N.A.	See checklist done 24/04/09
<p>Probation have advised community safety that they have been informed by NOMS that Local Authorities should access the NI 18 information via the CLG Hub and that Probation areas should not be the point of contact for this information. This was due to the fact that Probation do not produce or own the data and any questions should be directed towards the MoJ. The result should be available in August.</p>											
25	National Indicator	NI 28	Knife crime rate	Community Safety	Quarterly	No	N.A.	N.A.	N.A.	1.0 per 1,000 population	N/A
26	National Indicator	NI 29	Gun crime rate	Community Safety	Quarterly	no	N.A.	N.A.	N.A.	0.2 per 1,000 population	N/A
<p>Baseline being established in 2008/09</p>											
27	National Indicator	NI 34	Domestic violence - murder	Community Safety	Quarterly	no	N.A.	N.A.	N.A.	N.A.	N/A
<p>West Yorkshire Police report these figures to the Home Office on a quarterly basis; however, the figures are for the whole of West Yorkshire and not broken down by district. WYP are working towards producing district level information and a further request has been submitted in May 09.</p>											

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	Performance Indicator Type	Reference	Title	Service	Frequency & Measure	Rise or Fall	Baseline	Last Year Result	Target	Full Year Result	Data Quality
28	National Indicator	NI 35a	Building resilience to violent extremism - Understanding of and engagement with Local communities	Regeneration	Annually Number	Rise	3	N.A.	N.A.	3	No Concerns with data
	National Indicator	NI 35b	Building resilience to violent extremism - Knowledge and understanding of the drivers and causes of violent extremism and the Prevent objectives	Regeneration	Annually Number	Rise	3	N.A.	N.A.	3	No Concerns with data
	National Indicator	NI 35c	Building resilience to violent extremism - Development of a risk-based preventing violent extremism action plan in support of delivery of the Prevent objectives	Regeneration	Annually Number	Rise	2	N.A.	N.A.	2	No Concerns with data
	National Indicator	NI 35d	Building resilience to violent extremism - Effective oversight delivery and evaluation of projects and actions	Regeneration	Annually Number	Rise	3	N.A.	N.A.	3	No Concerns with data
<p>A baseline exercise for NI 35a-d has been undertaken and agreed through the Silver review group using the Self assessment toolkit issued by the Home Office and Local Government. NI35 is scored on a scale of 1 - 5 across 4 different indicators: Understanding of, and engagement with, Muslim communities - score 3, Knowledge and understanding of drivers and causes of violent extremism and the Prevent objectives - score 2, Development of a risk-based preventing violent extremism action plans, in support of the delivery of the Prevent objectives - score 2, Effective oversight, delivery and evaluation of projects and actions - score 2. A self assessment score checklist has been developed to support the delivery of this NI, and to aid the collection of appropriate evidence.</p>											
29	National Indicator	NI 36	Protection against terrorist attack	Community Safety	Annually ?	No	N.A.	N.A.	N.A.	N.A.	N.A.
	<p>This indicator has been trialled in selected areas by the Home Office (not Leeds) it will be evaluated and as a consequence will not be published in APACS or used for assessment in 08/09.</p>										
30	National Indicator	NI 182	Satisfaction of business with local authority regulation services	Environmental Services	Annually %	Rise	N.A.	N.A.	N.A.	80%	Checklist currently being produced.
	<p>This is the first year that this measure has been collected. The final result for the year will not be available until the end of May as the results are derived from questionnaires. Initial indications show the result for the year is likely to be in the region of 80 - 85% satisfaction. The results for 2008/09 will be treated as the baseline and inform the target setting process for future years.</p>										
31	National Indicator	NI 183	Impact of local authority trading standards services on the fair trading environment	Environmental Services Trading Standards	Annually %	Fall	N.A.	N.A.	N.A.	2.01%	Checklist currently being produced.
	<p>This is a new indicator for collection in 2008/09 and the information is co-ordinated by West Yorkshire Trading Standards. The Leeds results generated for 2008/09 (2.01%) will be used as the baseline year upon which targets for future years can be set. The figure represents the proportion of issues the Trading Standards is called in to deal with in comparison to the level of trading activity in the city. The 2008/09 statutory submission for this NI will be the West Yorkshire figure (2.05%). Trading Standards have been asked to provide a Data Quality checklist that will show any reporting issues.</p>										

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	Performance Indicator Type	Reference	Title	Service	Frequency & Measure	Rise or Fall	Baseline	Last Year Result	Target	Full Year Result	Data Quality
32	National Indicator	NI 184	Food Establishments in the area which are broadly compliant with food hygiene law	Environmental Services	Quarterly %	rise	N.A.	N.A.	N.A.	76.20%	Some Concerns with data
<p>76.2% of premises in Leeds are 'broadly compliant'. This a term created by the Food Standards Agency and requires that on inspection, all premises are risk rated to categorise premises with 'A' being highest risk and 'E' being least risk. As part of the coring process for NI 184 premises are assessed against 6 criteria including structural condition, process safety and our confidence in management. The scores are also the basis of the authority's scores on the doors scheme with provides a start rating for each premise. As NI 184 is a notional standard, it does not mean that all broadly compliant premises provide no risk whatsoever or that those premises which are not broadly compliant should be prosecuted and closed. Higher risk premises are inspected more frequently anyway.</p> <p>One issue that affects performance on NI 184 is 'unrated' premises and this needs to be considered. For example, when a premise changes ownership or is bought by a new company the premise becomes 'unrated'. Regardless of their most recent inspection (even if done a week before the ownership changes) all these premises become 'unrated' and therefore under the NI 184 rules, have to be classed as not broadly compliant. As a large number of premises in Leeds change hands during a year, this affects performance by around 15%.</p>											
33	National Indicator	NI 191	Kilograms of residual household waste collected per household	Environmental Services	Monthly KG	Fall	736.15kg	N.A.	697.89kg	676.52kg	No Concerns with data
<p>Since the implementation of the waste strategy the service is steadily reducing the kilograms of residual household waste collected per household. In comparison to the previous year, the amount of residual waste collected has reduced from 744.33 kgs (back calculated) to 676.52 kgs. This is a significant improvement. The amount of waste generated in reducing and of the waste generated an increasing proportion is re-used, recycled and composted. For example, the level of composting is up in 2008/09 through the expansion of the garden waste collection service and high participation levels in the scheme (over 16,000 tonnes were recovered in the year). Over the year, there has been a reduction in the amount of residual waste by, on average, 11kgs per person.</p>											
34	National Indicator	NI 193	Percentage of municipal waste land filled	Environmental Services	Monthly %	Fall	68.82%	N.A.	65.92%	67.14%	No Concerns with data
<p>Performance improved from 70% in 2007/08 to 67.14% in 2008/09. Performance in the first eight months of the year was strong but deteriorated from December to February (with landfill rates up). In the first eight months of the year levels of recycling, composting and reuse increased and thus the volume of waste landfilled reduced, having a positive effect on this indicator. The target for the year was not realised as the actual amount of household waste collected dropped in December and January and there was a particularly low month in February due to issues with residents not receiving calendars outlining when their waste collections would be. During the same period, there was a marked reduction in green waste collected at the kerbside (the service moved to a 4 weekly service as opposed to a fortnightly service). It appears that some of this waste found its way into black bins (and therefore landfill) as SORT tonnages increased in December and January on previous months. The return to fortnightly garden waste collections in March addressed some of these issues.</p>											
35	National Indicator	NI 196	Improved street and environmental cleanliness through reducing levels of fly tipping whilst increasing levels of enforcement activity	Environmental Action Team	Monthly Number	Fall	1	N.A.	3	3	No Concerns with data
<p>The indicator compares the number of fly tips recovered with the amount of enforcement action undertaken. Performance is calculated as a four point matrix with 1 being very effective through to 4 being poor. In 2008/09, the number of fly tips recovered increased and therefore the maximum score that could be achieved under the rules of the PI was a '3'. This increase in fly tips was largely due to improvements made in recording practices (i.e. ensuring all fly tips recovered were properly recorded and reported) but there was an increase in the number of calls received at the contact centre. The number of enforcement actions undertaken against fly tippers increased by over 6,000 actions on the previous year. The council has a very active enforcement function who are amongst the top performers in the country. Analysis to identify hotspot areas has been undertaken and these have been passed to the EAT's and Specialist Team for further investigation.</p>											

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36	National Indicator	NI 156	Number of households living in temporary accommodation	Homeless and Advisory Service	Quarterly Number	Fall	548	N.A.	333	281	No Concerns with data
<p>The figure above is achieved by obtaining the total figure of households in temporary accommodation in Leeds. This includes Leeds Housing Options private sector accommodation and the Supporting People commissioned emergency tier. Each household is checked against the Orchard GUI housing application system. The households that are included for the year end figure are those that are owed a statutory homeless duty, are currently under investigation or have an ongoing review and any intentionally homeless households that are being accommodated for a reasonable period.</p>											
37	National Indicator	NI 142	Percentage of vulnerable people who are supported to maintain independent living	Strategic Housing and Commissioning	Quarterly %	Rise	99%	N.A.	99%	98.78%	No Concerns with data
<p>Each Supporting People service which reports against NI 142 submits a monitoring workbook on a quarterly basis recording the number of service users still in service at the end of the quarter, and the outcome type for those who have left the service. Numerator: service users who have established or remain living in independent accommodation at the end of the quarter. Denominator: Total number of service users during the quarter. Calculation Numerator*100/Denominator.</p>											
38	National Indicator	NI 160	Local authority tenants' satisfaction with landlord services	Strategic Landlord	Annually %	Rise	70%	N.A.	73%	71.55%	No Concerns with data
<p>This year's results shows an improvement on Tenants Satisfaction from the 06/07 result of 70%. It is however recognised that this fell short of our target of 73%. Work has been ongoing within the ALMOs to improve tenant satisfaction particularly through tenant involvement initiatives such as 11 Area Panels that include tenant representation, Customer sounding boards and tenant led Complaint boards.</p>											
39	National Indicator	NI 194	Level of Air Quality - reduction in NOx and primary PM10 emissions through local authority's estate and operations.	Sustainable Development	Annually %	Fall	N.A.	N.A.	N.A.	0.0%	No Checklist
<p>The baseline established for 2008-09 (using weather corrected data) is 230,334 kg Nox &amp; 6,223 kg PM10                      The figures indicate estimated baseline emissions from transport (1.3% Nox and 1% PM10) &amp; static sources (98.7% Nox and 99% PM10). The figures are derived from the air quality part of the Defra NI185 spreadsheet.                      For vehicle emissions:                      The Council is trialling low carbon vehicles that will reduce emissions of NOx and PM10. Newer technology burns either less fuel (ie less CO2 emissions), or burns it cleaner (less NOx and PM10s), or traps particulates in the exhaust. The policy of trying to source vehicles of the latest Euro standard will contribute to reducing NOx and PM10s.                      Also, initiatives such as the gas vehicles to be tested could prove very effective for air quality. E.g. the CNG Econic claims nearly 90% reduction in PM10s and slightly lower emissions of NOx than the newest Euro 5 standards.                       For buildings emissions:                      planned reductions in gas heating/gas cooking energy used will reduce fuel burnt; planned changes of boilers to newer boilers will achieve smaller reductions; changes of fuel from gas to biomass are likely to reduce NOx, but slightly increase PM10, but the overall change is likely to be downwards; reduction as a result of change of premises; &amp; replacement of gas heating with heat pumps.</p>											
40	National Indicator	NI 33A	Number of deliberate primary fires per 10,000 population	West Yorkshire Fire Service	Quarterly Number	Fall	N.A.	N.A.	N.A.	11.81	No Concerns with data
		NI 33B	Number of deliberate secondary fires per 10,000 population	West Yorkshire Fire Service	Quarterly Number	Fall	N.A.	N.A.	N.A.	40.26	No Concerns with data
		Provisional result until March data is confirmed.									

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41	National Indicator	NI 49A	Total number of primary fires per 100,000 population	West Yorkshire Fire Service	Quarterly Number	Fall	N.A.	N.A.	N.A.	220.60	No Concerns with data
		NI 49B	Total number of fatalities due to primary fires per 100,000 population	West Yorkshire Fire Service	Quarterly Number	Fall	N.A.	N.A.	N.A.	0.79	No Concerns with data
		NI 49C	Total number of non-fatal casualties (excluding precautionary checks) per 100,000 population	West Yorkshire Fire Service	Quarterly Number	Fall	N.A.	N.A.	N.A.	9.60	No Concerns with data
		Provisional result until March data is confirmed.									
42	Local Indicator	LAA-SSC12	The number of offences of dwelling burglary recorded by the police.	Safer & Stronger Communities	Monthly Numerical	Fall	13,776	8,449	7,001	9,248	No Concerns with data
		In 2008/09, there were 9,248 recorded domestic burglaries in Leeds this is equivalent to a 9.5% increase (799 more offences) when compared with the previous year. The 2008/09 target of 7,001 has not been achieved.									
43	Local Indicator	LKI-CS8A	Addressing domestic violence by: a) increase the number of reported incidents of domestic violence	Community Safety	Monthly Numerical	Rise	11,850	10,099	13,035	9,389	No Concerns with data
		In 2008/09, there were 9,389 recorded domestic violence incidents in Leeds this is equivalent to a 7.0% decrease (710 fewer offences) when compared with the previous year.									
44	Local Indicator	LKI-CS8B	Addressing domestic violence by: b) reduce repeat victimisation as a proportion of reported domestic violence incidents	Community Safety	Monthly %	Fall	49%	46.10%	43%	44.80%	No Concerns with data
		In 2008/09, there were 9389 DV recorded incidents of which 4202 were repeats (44.8%) compared with 46.1% in the previous year. The 2008/09 target of 43.0% has not been achieved.									
45	Local Indicator	LKI-CS8C	Addressing domestic violence by: c) increase the number of reported incidents of domestic violence that result in a sanctioned detection	Community Safety	Quarterly %	Rise	12%	21.90%	18%	25%	No Concerns with data
		The repeat victimisation rate in 2008/09 was 24.97% compared with 22.4% in the previous year. The 2008/09 target of 18.0% has been achieved.									
46	Local Indicator	LAA-SSC25	Homelessness acceptances due to violence and harassment.	Homeless and Advisory Service	Quarterly Number	Fall	307	307	300	243	No Concerns with data
		All households accepted as statutory homeless (Eligible, unintentionally homeless and in priority need) with a reason for loss of last settled accommodation under the categories of "Violence" and "Harassment, threats or intimidation". Figures recorded per month and calculated as a total annual figure for year end.									

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	Performance Indicator Type	Reference	Title	Service	Frequency & Measure	Rise or Fall	Baseline	Last Year Result	Target	Full Year Result	Data Quality
47	Local Indicator	LKI-HAS5	The number of homeless acceptances resulting from parental eviction (cumulative)	Homeless and Advisory Service	Monthly Numerical	Fall	209	106	150	139	No Concerns with data
All households accepted as statutory homeless (Eligible, unintentionally homeless and in priority need) with a reason for loss of last settled accommodation of "Parents no longer willing or able to accommodate". Figures recorded per month and calculated as a total annual figure for year end.											
48	Local Indicator	LKI-HAS11	Number of sanctuary installations completed	Homeless and Advisory Service	Monthly Numerical	Rise	305	305	325	385	No Concerns with data
Aggregate number of installations carried out during year. Installation recorded as the date when external contractor or Care Ring carried out the installation. Monthly performance calculated on confirmation of installations within that month.											
49	Local Indicator	BV-91B	Percentage of households resident in the authority's area served by a kerbside collection of at least two recyclables	Refuse Collection & Waste Management	Quarterly %	Rise	N.A.	92.64%	95%	92.64%	Concerns with data
The figure included (92.6%) was the figure reported at quarter 2 and is the most reliable available. The year end result was not available at the time of running the report due to issues with the reports produced by the software system. This is being investigated by the service as the results generated are not reliable and do not pass data quality standards.											
50	Local Indicator	LKI-RC1	Number of household collections missed per 100,000 collections	Refuse Collection & Waste Management	Quarterly numerical	Fall	N.A.	67.98	90	95.3	No Concerns with data
The service experienced an increase in the number of missed bins reported especially in the first half of the year. This can be attributed to the knock on effects of the strike action and the decision by crews to 'work to rule' for a period of time. In order to improve performance, the service worked closely with the contact centre to review the process for recording and reporting missed bins and to review whether there were many repeat misses. Consequently, performance in the last quarter of the year improved markedly. The performance for quarter 4 alone was 36.9 misses per 100,000 collections. The cumulative figure therefore improved in the second half of the year but the target for the year was not met.											
51	Local Indicator	BV-199A	The proportion of relevant land and highways (expressed as a percentage) that is assessed as having combined deposits of litter and detritus that fall below an acceptable level	Street Cleansing	Quarterly %	Fall	N.A.	13%	15%	14%	No Concerns with data
This indicator was retained in 2008/09 as it is an LPSA 2 measure. As part of the LPSA 2 agreement, the council agreed to stretching targets to improve cleanliness across the city by March 2009. BVPI 199a is tracked over three surveys periods in the year; period 1 is April to July, period 2 is August to November and period 3 is December to March. The result for the year is 14% meaning the council has exceeded its stretch target agreed in LPSA 2 (15%). This will result in the council receiving a performance reward grant of just over £1 million in recognition of the improvements made in cleanliness and local environmental quality over the last three years.											

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	Performance Indicator Type	Reference	Title	Service	Frequency & Measure	Rise or Fall	Baseline	Last Year Result	Target	Full Year Result	Data Quality
<b>PLACE SURVEY NATIONAL INDICATORS - 2008/09 Provisional Results</b>											
1	National Indicator	NI 1	% of people who believe people from different backgrounds get on well together in their local area	Regeneration	Survey %	Rise	N.A.	81% - 2006 BV General Survey	N.A.	73.70%	No Concerns with data
2	Leeds Strategic Plan - Government Agreed	NI 4	% of people who feel they can influence decisions in their locality	Regeneration	Survey %	Rise	N.A.	33% - 2006 BV General Survey	N.A.	31%	No Concerns with data
3	National Indicator	NI 5	Overall/general satisfaction with local area	Regeneration	Survey %	Rise	N.A.	77% - 2006 BV General Survey	N.A.	77.8%	No Concerns with data
4	National Indicator	NI 17	Perceptions of anti-social behaviour	Community Safety	Survey %	Fall	N.A.	22% - 2006 BV General Survey	N.A.	22.8%	No Concerns with data
5	National Indicator	NI 41	Perceptions of drunk or rowdy behaviour as a problem	Community Safety	Survey %	Fall	N.A.	30% - 2006 BV General Survey	N.A.	29.3%	No Concerns with data
6	National Indicator	NI 42	Perceptions of drug use or drug dealing as a problem	Community Safety	Survey %	Fall	N.A.	39% - 2006 BV General Survey	N.A.	29.1%	No Concerns with data
7	National Indicator	NI 2	% of people who feel that they belong to their neighbourhood	Regeneration	Survey %	Rise	N.A.	N.A.	N.A.	53.6%	No Concerns with data
8	National Indicator	NI 3	Civic Participation in the local area	Regeneration	Survey %	Rise	N.A.	N.A.	N.A.	11.5%	No Concerns with data
9	National Indicator	NI 6	Participation in regular volunteering	Regeneration	Survey %	Rise	N.A.	N.A.	N.A.	19.9%	No Concerns with data
10	National Indicator	NI 21	Dealing with local concerns about antisocial behaviour and crime by the local council and police	Community Safety	Survey %	Rise	N.A.	N.A.	N.A.	25.1%	No Concerns with data

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	Performance Indicator Type	Reference	Title	Service	Frequency & Measure	Rise or Fall	Baseline	Last Year Result	Target	Full Year Result	Data Quality
11	National Indicator	NI 22	Perceptions of parents taking responsibility for the behaviour of their children in the area	Community Safety	Survey %	Rise	N.A.	N.A.	N.A.	26.5%	No Concerns with data
12	National Indicator	NI 23	Perceptions that people in the area treat one another with respect and consideration	Community Safety	Survey %	Rise	N.A.	N.A.	N.A.	31.4%	No Concerns with data
13	National Indicator	NI 27	Understanding of local concerns about anti-social behaviour and crime issues by the local council and police	Community Safety	Survey %	Rise	N.A.	N.A.	N.A.	20.8%	No Concerns with data